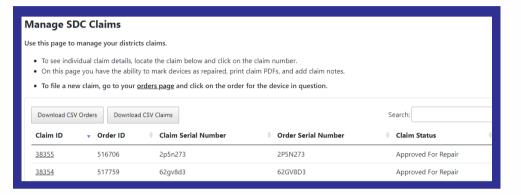


Welcome to School Device Coverage!

For Insurance Verification & Claims Process go to: www.schooldevicecoverage.com/dashboard

Your portal will allow you to view the policies and verify insurance coverage





CLAIM STATUS DESCRIPTIONS	
*Claim Status Description Key	
Pending Review	Claim is waiting to be reviewed by SDC.
Paid	Claim has been paid by SDC.
Declined	Claim did not meet requirements in the insurance terms.
Cancelled	Claim was cancelled by the insured or by SDC.
Approved Pending Payment	
Waiting on Documents	Claim in need of supporting documentation.
Approved For Repair	Claim was approved. Device is allowed to be repaired.
Waiting on Damage Description	Claim in need of damage description.
Under Warranty	
Repaired - In Transit/Returned	Device repaired - in transit or returned.
Parts Ordered	Parts have been ordered for the device.
District Paid	District paid this claim.

1. Verifying Coverage

- Log into your account and the portal will display your district dashboard. Scroll down for specific district information.
- The orders are displayed in the 'manage order' tab.

2. Checking Claims Status

- To view the claims, please select the 'manage claims' tab.
- Check the status by selecting the claim number.

Please note: the coverage holder must file the claim which in this case would be the parent.

3. Verifying Approved Claim

Once the device has been 'Approved for Repair' the device can be repaired. Please proceed with your repair solution.

Repair Solution

Mail-In Repairs - Please contact support@schooldevicecoverage.com and we will send you a box and label for mailing. The device will be mailed back to the originated address.