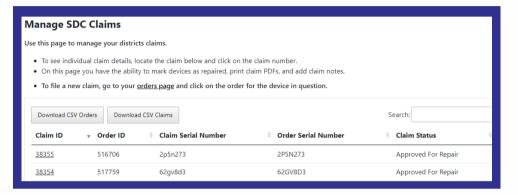


Welcome to School Device Coverage!

For Insurance Verification & Claims Process go to: www.schooldevicecoverage.com/dashboard

Your portal will allow you to view the policies and verify insurance coverage

Login: 242 Password: 5683



SDC Claim 38355 Information Order ID: 516706 Order Serial Number: 2P5N273 Claim Type Damage Claim Serial Number: 2p5n273 2022-09-08 Claim Filed: Resolved When: Approved For Repair Not yet resolved. Claim Status: Repaired When: Not yet repaired. Paid Amount: Not yet paid. No notes have been submitted for this claim. *A repair invoice cannot be paid without a claim on file

CLAIM STATUS DESCRIPTIONS	
*Claim Status Description Key	
Pending Review	
Paid	
Declined	
Cancelled	
Approved Pending Payment	
Waiting on Documents	
Approved For Repair	
Waiting on Damage Description	
Under Warranty	
Repaired - In Transit/Returned	
Parts Ordered	Parts have been ordered for the device.
District Paid	District paid this claim.

1. Verifying Coverage

- Log into your account and the portal will display your district dashboard. Scroll down for specific district information.
- The orders are displayed in the 'manage order' tab.

2. Checking Claims Status

- To view the claims, please select the 'manage claims' tab.
- Check the status by selecting the claim number.

Please note: the coverage holder must file the claim which in this case would be the parent.

3. Verifying Approved Claim

Once the device has been 'Approved for Repair' the device can be repaired. Please proceed with your repair solution.

Repair Solution

Mail-In Repairs - Please contact support@schooldevicecoverage.com and we will send you a box and label for mailing. The device will be mailed back to the originated address.